# · World Class Health

At World Class Health, we think everyone should have access to the best healthcare in the world. Our Global Concierge Health Services let global companies offer their employees and their families access to the top 1% of hospitals and doctors worldwide—without any co-pay.\*

# World Class Health's Global Concierge Health Services

A personalized, proactive approach to employee healthcare, proven to:

- Deliver quality healthcare that improves clinical outcomes, resulting in 65% lower readmission rates.
- Give your team the freedom to choose where they receive their care,
   with a patient satisfaction rating of 90+ NPS and 90%+ CSAT.
- Reduce medical costs by up to 50% on surgeries and specialty pharmaceuticals.
- Boost employee retention rates and increase employee satisfaction with high quality, comprehensive, and personalized care with minimal out-of-pocket expenses.

## An industry leading solution:



#### Global Excellence Network

Access a global network of the top 1% providers in the world, including multiple members of the Newsweek Top 250 Global Hospitals. Majority accredited by Joint Commission International and recognized for surpassing industry quality benchmarks.



#### Care Navigation

Get personalized care navigation with a dedicated coordinator who guides patients from diagnosis to recovery, ensuring support every step of the way.



#### **Travel Concierge Services**

Make healthcare trips easy with our travel concierge services. We handle everything from flights and accommodations to transportation and onsite coordination.

### The World Class Health Difference:



### Achieve Benefit Equity

Ensure healthcare is accessible to every employee.



# Improved Clinical Outcomes

65% lower readmission rates for faster recovery



### Optimal Benefit Design

\$0 co-pays, up to \$5,000 travel stipends for employees.



### Cost Savings

Up to 50% reduced expenses on high-cost procedures and medications.



# Enhanced Employee Satisfaction

Superior patient experience with NPS 90+ and CSAT 90%+ that leads to a happier workforce.



# Serving forward-thinking employers worldwide, with nearly 4,000 patients treated and counting

#### Global Value

For companies looking to reduce healthcare expenses, our services allow employees to access high-quality healthcare at lower costs via global sites of care.

#### Global Citizens

For companies that want to support a diverse workforce by allowing travel to birth countries or familiar locations, enhancing recovery experiences and strengthening talent retention.

### Global Specialty

For locations with limited access to complex medical treatments, leverage our network to connect employees with the world's best providers and facilities.





### How it works

Our mission is to provide patients with an outstanding healthcare experience. We stay on top of everything so they can feel confident and supported through their journey.



#### Connect with us

Patients embark on their healthcare journey with confidence. After completing registration, we'll ask a few questions to better understand their needs. They'll choose their procedure, explore potential savings, and select the ideal doctor and hospital from our Global Excellence Network.



# Meet their dedicated nurse

The personal healthcare professional will guide the patient through every step. They'll receive tailored advice and support to ensure they receive the highest quality of care.



# Relax as we coordinate their procedure

Rest assured as we meticulously handle every detail of the patient's procedure, allowing them to focus on what truly matters.



# Experience unparalleled excellence

From travel arrangements to daily communication, we've got every aspect covered. Patients meet their surgeon, receive outstanding surgical care, and follow a comprehensive aftercare plan—designed for a smooth recovery before returning home.



# Continued care once home

Effortlessly transition care to the patient's primary physician and have regular phone check-ins with their World Class Health advocate and follow-up sessions to evaluate their health outcomes.





## Premier in-demand, care services

	Available Today				Available 2025				Under Development	
Offerings	<b>⇔</b> Cardiac	Bariatric	Musculoskeletal Surgery	Other	Cell & Gene Therapy*	Complex Int Health Nav O Gender	ternational vigation** Oo Mental	Fertility Services	Specialty Dental	Executive Physicals
	Pharma				Affirmation Health  * (Including CAR-T cancer treatment)  ** (Specialized treatment not rapidly accessible in-country)					

See how World Class Health can help you offer the best of the world's care at the rest of the world's prices. <u>Contact us today!</u>



#### About World Class Health

World Class Health is a leading provider of innovative healthcare solutions for self-funded employers and their employees. Through a global network of top-tier providers representing the top 1% worldwide, we provide accessible, high-quality care focused on improving outcomes, enhancing patient experience, and ensuring cost transparency.